

FINAL EXAMINATION

PEACE BUILDING

INSTRUCTION TO CANDIDATES: ANSWER ALL QUESTIONS

1. Define what you understand by the term Conflict (5 Marks)
2. Culture is a key component in conflict. Discuss. (5 Marks)
3. The three Ps, People, Process and Problem are major components in conflict and peace building. Discuss each defining their role in both. (12 Marks)
4. Define power as is used in peace building Stating any four types of power. (8 Marks)
5. How a workshop room is set up for conflict resolution has a big influence on the training experience and or meeting. State and discuss any three-room setup sitting arrangement discussing the advantages and disadvantages of each (20 Marks)

6. Define the term negotiation and discuss four basic principles of negotiation
(20 Marks)

7. a. Define mediation. (5 Marks)

b. Discuss the process of mediation. (7 Marks)

c. Explain the four phases that relate to mediation in a western context. (8 Marks)

8. a. What is cultural sensitivity? (2 Marks)

b. What is Gender sensitivity? (2 Marks)

c. What is trauma sensitivity? (2 Marks)

d. List any eight benefits of quality frameworks and quality assurance (8 Marks)