

FINAL EXAM

TIME: 3 HOURS

INSTRUCTION: ATTEMPT ALL QUESTIONS.

1. Define the following terms
 - a. Conflict transformation **(4 Marks)**
 - b. Conflict resolution **(4 Marks)**
 - c. Conflict management **(4 Marks)**
 - d. Positive and negative criticism and mediation **(6 Marks)**
 - e. Negotiation **(2 Marks)**

2. a. Name five methods or practices in which the process of conflict resolution can be attained **(10 Marks)**
 - b. What are some of the conflict theories? **(5 Marks)**
 - c. How does third party research involvement influence conflict resolution and transformation? **(5 Marks)**

3. Discuss the history of conflict resolution in the world listing one practical examples **(20 Marks)**
4. a. What is the difference between unproductive conflict communication and constructive conflict communication **(10 Marks)**
- b. How does Ethno-political conflict research influence conflict resolution and transformation? **(5 Marks)**
- c. “Cost of conflict” is defined as the tool which attempts to calculate the price of conflict to the human race. Discuss briefly. **(5 Marks)**
5. a. State and explain four concepts and methods of conflict resolution and peace building (methods available to the conflict transformation spectrum) **(10 Marks)**

b. Name Five of the actors in conflict resolution and transformation for peace in the world and mention their roles in their capacities. **(10 Marks)**